PADI eCard™ Frequently Asked Questions

What is a PADI eCard?

A PADI eCard is an electronic version of the plastic certification card. It displays information that instructors or dive operations around the world need to verify certification. The eCard will be hosted, managed and displayed through the existing free [PADI App](#).

What are the benefits of the eCard?

You'll receive replacement certification cards within minutes of purchase and you will be able to store all certifications in one place - your mobile device.

Can I purchase more than one eCard?

Yes, you can order an eCard for each PADI course and specialty you have completed.

Where can I purchase an eCard?

You can visit your local PADI Dive Center or Resort or order them on line at padi.com.

How do I download my card?

Once you have purchased your eCard(s), make sure you have a mobile device running Apple iOS 3.x (or higher), Android 1.6 (or higher), Blackberry OS 4.5 or 5 and the latest version of the PADI App. You can download the PADI App from www.padi.com/scuba/padi-mobile/. After launching the PADI App, select PADI eCards, then Update. Enter the username and password that was sent to you via email.

What if I can't find the PADI App in the Android Marketplace?

When you cannot find the PADI App when searching the Android Marketplace, it means your device does not meet the minimum hardware or software criteria to run the app.

What information is displayed on eCards?

eCards will reflect the same information as the existing certification cards - including certification level, full name, diver number, birth date, certification date, instructor

number and name, dive center or resort information (depending on the level of the store*), QR code, ISO qualifications (where applicable) and certifying PADI Office.

> *Divers certified through a PADI Five Star Dive Center or Resort may have additional address, email, phone number and website information listed on their cards.*

How do I get a Project AWARE button on my eCard?

You will receive a Project AWARE button on your eCard when you make a donation to Project AWARE during the checkout process of purchasing your PADI eCard.

Why does my card have a QR code?

Each eCard contains a [Quick Response (QR) code](#) dive centers, resorts and instructors can use to verify certification.

What's going to happen with the plastic certification cards?

PADI divers will continue to receive plastic certification cards with each <u>new</u> certification. When purchasing replacement cards you now have the option to order the eCard, plastic certification or both.

What if I download my eCard, but switch operating systems?

You can download eCards to multiple devices within the same OS family (for example, Apple's iOS 3.x, 4.x, etc) or redownload cards when upgrading devices within the same OS family. You will need to repurchase your eCards if you switch operating systems.